

Delivery & Return Policy - Vanija Incense

Delivery Policy

At Vanija Incense, we are committed to delivering your favorite incense sticks and hawan samagri safely and promptly.

- Processing Time: All orders are processed within 1-2 business days.
- Shipping Time: Delivery is typically completed within 3-7 business days for domestic orders, depending on your location.
- Shipping Charges: We offer free shipping within Jabalpur. For other locations, shipping charges may apply and will be calculated at checkout.
- Order Tracking: Once your order is shipped, you will receive a confirmation email with tracking details.

Please ensure that the shipping address provided is accurate. Vanija Incense is not responsible for delays caused by incorrect addresses or courier service issues.

Return & Refund Policy

At Vanija Incense, all our products are carefully crafted and hygienically packed to ensure the best quality.

- No Returns or Exchanges: Due to the nature of our products, we do not accept returns or exchanges.
- Damaged or Defective Products: If your order arrives damaged or defective, please contact us within 48 hours of delivery at info@vanijaincense.com or +91 - 78542269744. We will review the issue and provide a suitable solution.

By placing an order with Vanija Incense, you acknowledge and agree to our no return policy.

Contact Us

If you have any questions about delivery, damaged products, or other concerns, please reach out:

Email: info@vanijaincense.com

Phone: +91 - 78542269744